

AGE WELL AT HOME SERVICES

FAQ for Professionals/Others

What is the AGE WELL AT HOME?

Age Well at Home Support Services (AWAH) are in home supports that are designed to assist individuals who are 60+, who are unable to maintain their home due to illness, recent hospitalization, disability, or advanced age, and have minimal social supports and low income. These services include assistance with light housekeeping (including laundry), meal options, lawn care and snow removal. These services will allow people to live independently in their home for as long as they are able.

How do I Refer a patient/client for this service?

A Seniors Outreach Referral Form is completed and submitted to the St. Aidan's Link Worker at linkworker@staidanssociety.ca. The completion of this health and financial information allows the AWAH Program Coordinator to determine if the patient/client is eligible for the support services. You will receive an email to confirm that your referral has been received. You may also be contacted by the AWAH Coordinator.

Are the AWAH Support Services free?

No, these services are not free. The cost is income dependent. A sliding scale will be used based on annual income of the individual senior or couple. Income thresholds follow the Alberta Senior Benefit guidelines however the AWAH Coordinator will do a financial assessment to determine the cost of services. This will include verification through bank statements and line 15000 of their Income Tax return or their Notice of Assessment. Alberta Senior Benefit guidelines identify eligibility at income below \$31080 (Single) and \$50720 (Couple) but the assessment completed will guide costs which range from \$10-\$30 per hour.

Will patients/clients receive all of the services?

No, the AWAH Coordinator will meet with the individual or couple in their home to determine what they are able to do and what they are wanting and needing support with. This could vary during the course of the services. There will be ongoing monitoring by the In Home Support Worker and Program Coordinator. In order to support the client's overall wellbeing, the AWAH Program Coordinator may be connecting with health care providers and we would invite health care providers to reach out to us to ensure a well-coordinated service.

